

# Your COVID-19 testing questions answered



Have questions about COVID-19 tests? Here are some helpful answers about testing so you can make important decisions that keep yourself, your loved ones and our communities safe.

## Can I get tested for COVID-19 at Walgreens?

Yes, we offer free drive-thru testing for ages 3 and older at 7,000+ locations nationwide.\* And, if you can't drive to a Walgreens drive-thru, we also offer at-home test options.

Visit [Walgreens.com/COVIDTesting](https://Walgreens.com/COVIDTesting) to learn more and schedule a test.

## Are at-home COVID-19 tests covered by insurance?

At-home tests may be covered at no cost to you.† For details, ask your local Walgreens pharmacy, check with your plan or learn more at [Walgreens.com/COVIDTesting](https://Walgreens.com/COVIDTesting).

## When is a COVID-19 test most accurate?

It's better to test at least a few days after exposure to make sure there is enough of the virus in your system to be detected. The CDC recommends testing when symptoms develop, or 5 to 7 days after exposure if you aren't showing symptoms.

## What's the difference between the types of COVID-19 tests offered by Walgreens?

We offer three types of free drive-thru COVID-19 testing options:\*

1. **PCR Laboratory Test** is used to detect genetic material (mRNA) of COVID-19 and is sent to a laboratory to determine results.
2. **Rapid NAAT Test** is performed on-site and is used to detect genetic material (mRNA).
3. **Rapid Antigen Test** detects the presence of a specific viral antigen and is performed on-site. A follow-up diagnostic test may be required to confirm a positive result.

The Walgreens logo, featuring the word "Walgreens" in a red, cursive script font.

\*No-cost COVID-19 testing is available to patients age 3 and older. Patients will not receive a bill from Walgreens or any lab partner. If you receive a Diagnostic Test and have insurance, you will be asked to show your insurance card at the appointment, and the lab may bill your insurer. State and federal programs may also provide no-cost testing in your area.

†The cost of COVID-19 at-home testing kits may be reimbursed by select insurance plans. Limitations apply on the amount of tests covered per person per month. Test kits are nonrefundable. Contact your insurance provider to confirm eligibility, reimbursement limits and claim submission process.

## How and when will I receive my COVID-19 test results?

Test result turnaround times vary based on location and test type taken. You will be notified of the results online, by mail or by phone.

- PCR Laboratory Test: Most turnaround times are within 48 hours.†
- Rapid NAAT Test: Results are available within 2 hours
- Rapid Antigen Test: Results are available within 2 hours

## How soon after exposure to COVID-19 should I get tested?

Per the CDC, get tested immediately if you have symptoms of COVID-19, and isolate until you know your results, even if you're fully vaccinated.

## What do I need to bring with me to a drive-thru COVID-19 test?

You will be asked to bring:

- Copy of your confirmation email
  - Valid state ID or driver's license
  - Insurance card or voucher, if applicable.
- For patients ages 3 to 18, the parent or legal guardian who provided consent to test the patient will be asked for the documents listed above.



## What should I do if I've tested positive for COVID-19?

If your results are positive, you should do the following:

- Contact your healthcare provider and follow their instructions
- Avoid public places
- Wear a mask when you must be around other people—those caring directly for you should wear masks when they are with you as well
- Practice self-quarantine

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†Test results cannot be guaranteed by a specific time, including for travel. PCR test results turnaround time is an estimate and may vary during periods of increased demand and other factors, such as transmitting and processing delays during weekends, holidays or inclement weather.